

# HRPP Tip Sheet

## Resources for Secure, Remote Human Subjects Research

The University of Tennessee, Knoxville, Human Research Protection Program (HRPP) recommends investigators check with the [Office of Information Technology](#) on a regular basis to learn of any additional tools available to researchers.



### Secure Online Data Collection Surveys

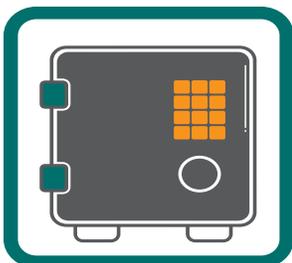
OIT supports both Qualtrics and QuestionPro for conducting [web surveys](#). Both are safe to use for collecting and storing data including PII, FERPA, and HIPAA/PHI (it is encrypted in transit, at rest, and in backups).

Faculty, staff, and students at all UT campuses can log in to either platform using their UT NetID and password.



### Videoconferencing

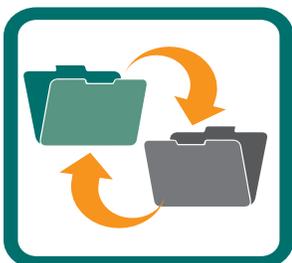
OIT recommends using [LiveOnline@UT \(Zoom\)](#) based on its security provisions and has posted tips for [using Zoom](#) on their website. Investigators can contact the [OIT Help Desk](#) to request a HIPAA-compliant Zoom account if needed for their research.



### Secure Online Data Transmission

Researchers should use [UT Vault](#) for the transmission of confidential information.

Vault is a secure file transfer service that allows users to easily send large files quickly and securely. Files are transferred via encrypted HTTP and stored in an encrypted data store. Using Vault is as easy as sending an email with an attachment and it works from both a PC and a Mac.



### Secure Online Data Storage

OIT supports several file-sharing services: Office 365 OneDrive and Groups, Google Drive, T-Storage.

Consult OIT's [File Sharing and Storage page](#) for information on using these platforms to share and store your research information (e.g., personal identifiable information, HIPAA, FERPA) securely.

**NOTE:** If you use OIT-sponsored platforms, include this in your IRB application so the IRB will know the security protections provided. If you use platforms not supported by OIT, you are required to describe the platform's security protections and attach documentation as part of your IRB application.